

1. DOCUMENT CONTROL INFORMATION

X Registered copy No. 2

Unregistered copy

2. QUALITY AND ENVIRONMENTAL POLICY

Quality Policy

It is the policy of INTIS to completely satisfy customers by providing products and services that meet their requirements and expectations, complying simultaneously to all applicable laws, regulations and standards. By promoting permanent customer focus at all levels of the organization, we strongly aim at maintaining the customers' full confidence in INTIS as their supplier. INTIS staff is selected, trained and provided with the resources necessary to meet this commitment. Each delivery will be done without taking environmental risks or personnel safety hazards and is regarded as an opportunity for further business.

INTIS is fully aware of the trends for increased product liability and customer demand for product quality. Therefore, the effective and efficient implementation of the Quality Policy is based on maximum involvement of all departments and each company employee, with the emphasis on quality being built in, not inspected in.

Our Quality Management System complies to the requirements of the ISO 9001:2015 standard which INTIS already has implemented. Its continual improvement, as well as the improvement of all the processes in the company is achieved through careful analyses performed on acquired process data, followed by timely preventive and corrective actions.

General Manager of the Company is responsible for ensuring that the Quality Policy is understood, implemented and maintained at all levels of the organization.

Environmental Policy

It is the policy of INTIS to protect the environment on all locations where our personnel, or the personnel of our suppliers, is involved in manufacturing, packing, storage and erection. Additionally, safe environmental practices are incorporated into all designs. Protection efforts shall be commensurate with the scope of activities and their influence on the environment.

As an environmentally aware company, INTIS is committed to:

- application of advanced processes and technologies for pollution prevention and reduction
- compliance to the requirements of all applicable environmental laws and regulations
- compliance to contractual requirements, international, national and internal standards
- adequate response to emergency situations through planning and training of the personnel
- continual improvement of environmental practices and the Environmental Management System.

In the company's processes, environmental aspects are identified and are being periodically re-assessed. Environmental objectives are stated and are implemented through environmental programs. Each employee is obliged to participate in them within the scope of his/her competence.

The Environmental Management System complies to the requirements of the ISO 14001:2015 standard.

General Manager of the Company is responsible for ensuring that the Environmental Policy is understood, implemented and maintained at all levels of the organization.

In Zagreb, 20.03.2024.

Board member
Marko Topić

